

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 241
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.7 Special Arrangements, (Cont'd.)**

5.7.4 Specialized Customized Pricing Arrangements (CPAs), (Cont'd.)

B. Contract No. C-1, (Cont'd.)

1. Summary, (Cont'd.)

e. General Description of other regulations affecting contract rate

Pricing is dependent upon providing services to a minimum of 1,100 lines associated with the Customer's account. Customer must provide at least ninety (90) calendar days written notice to the Company as to the intent to either terminate service or request to renegotiate the current contract for another term, including month-to-month service term. After completion of the initial contract term and continuation of service on a month-to-month basis, either Customer or Company may terminate month-to-month service upon ninety (90) days written notice. Trinsic shall have the right to implement price and fee increases up to 10% during any twelve (12) month period upon 120 calendar days written notice for service provided to Customer on a month-to-month basis or during the third year of a 3 year contract.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022