

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 236
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.7 Special Arrangements, (Cont'd.)**

5.7.4 Specialized Customized Pricing Arrangements (CPAs), (Cont'd.)

A. Contract No. D-1, (Cont'd.)

1. Summary, (Cont'd.)

f. General Terms and Conditions

Terms regarding payment arrangements, limited warranties, limitation of liability and other standard contractual provisions are included in the contract.

g. Early Termination

In the event the Customer cancels or terminates service under this Contract prior to the end of the initial term of service for any reason other than Trinsic receives a going concern qualification from its auditors, Trinsic announces an intention to cease ongoing business operations, Trinsic requires the customer to move service to a network architecture other than the unbundled network element platform (UNE-P), Trinsic terminates the agreement for breach by the Customer prior to the end of the initial term or any subsequent renewal term, or Trinsic's performance evaluation score falls below a threshold mutually agreed upon by the Company and Customer for three consecutive months, Customer agrees to pay Trinsic a termination charge as follows a. All disconnect, early cancellation or termination charges reasonably incurred by Trinsic, plus b. 50% of the average of the past three (3) months of billings multiplied by the remaining months on the contract. All termination charges shall be due and payable within thirty (30) days of the effective date of termination.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022