

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 208  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.3 Miscellaneous Services and Rates, (Cont'd.)\*\*

##### 5.3.11 Blocking Service, (Cont'd.)

###### B. Optional Features

###### 1. Password Protection

Password Protection is an optional feature available to customers who subscribe to Blocking service. This feature enables customers of record to establish a personal password so that only they can modify (turn on/off, or move between options) their existing Blocking Service.

###### C. Regulations

1. Blocking Service is available where facilities permit. Each option is offered only where available.
2. Blocking Service Options 1, 2, 3, 4 and 5 are available to 2-party, individual line residence and individual line business subscribers with one or more lines.
3. Blocking Options 1, 2, 3. And 4 are available throughout the operating territory of the Company in the New York State portions of the Albany, Binghamton, Buffalo, New York Metropolitan, Poughkeepsie and Syracuse LATAs. Blocking Option 5 is available through the operating territory of the Company in the New York State portion of the New York Metropolitan LATA only.
4. Blocking Service Options 3, 4 and 5 block all 900 and 700 service access codes (900 NXX-XXXX, 700 NXX-XXXX).
5. Blocking service can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022