

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.3 Miscellaneous Services and Rates, (Cont'd.)**

5.3.12 Critical Facilities Administration Service¹

A. Description

Customers that subscribe to the Critical Facilities Administration ("CFA") Service will be provided with information about the physical path of their Qualified Circuits by a Company Representative, upon the written request of the Customer and subject to applicable Company security and confidentiality safeguards and procedures. All Subscribing Circuits must be enrolled in the Federal Telecommunications Service Priority "TSP") Program.

B. Definitions

1. **CFA Subscriber** – Company Customer subscribing to the CFA Service for at least one (1) Subscribing Circuit.
2. **Federal TSP Program** – The Federal program as described in Section 2.23 of this Tariff.
3. **Qualified Circuit** – A circuit which is (1) provided by the Company using Company facilities, and (2) is enrolled in the Federal TSP Program, but only for so long as that circuit meets both conditions (1) and (2).
4. **Subscribing Circuit** – A Qualified Circuit that is subscribed to the CFA Service, as specified below.

¹ Issued in compliance with Orders of the Public Service Commission dated July 28, 2004 and October 26, 2004 in Case 03-C-0922.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.