

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 219  
Revision: 0  
Superseding Revision:

## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.4 Long Distance Services, (Cont'd.)\*\*

##### 5.4.5 TrinsicLONG DISTANCE 500 Service:

TrinsicLONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails <sup>1</sup>. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	<u>Minimum</u>	<u>Maximum</u>
Call Allowance:	100 minutes	2000 minutes
Direct dial rate per minute above call allowance	\$0.029	\$0.177
PVA rate per minute above call allowance:	\$0.024	\$0.147

<sup>1</sup> Contact lists and review of delivery of emails not services regulated by the Commission.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022