Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 303 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

7.4 Service Descriptions, (Cont'd.)**

7.4.9 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of New York. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

7.4.10 "Pure and Simple"

"Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

7.4.11 Customer Account Coding

This is an optional feature available to customers who desire internal accounting abilities. A three or four digit number (with or without a name) may be assigned to an account. There is a optional monthly charge (if the customer wants a name assigned with their code) but no sign-up fee associated with this feature. Rates are set forth in the Rates and section of this tariff.

7.4.12 Twilight Time-Common Cents

This product is a toll service for customers to place calls within the state of New York 24 hours a day, 7 days a week. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly fee for this service. Rates are set forth in the rate section of this tariff.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By: