Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 298 Revision: 0 Superseding Revision:

# LOCAL EXCHANGE SERVICES

#### SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

### 7.4 Service Descriptions, (Cont'd.)\*\*

# 7.4.4 Business Touch

This is toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

# A. Business Touch Volume Discount

A volume discount will be given to business customers who have eligible long distance usage each calendar month. Domestic and International DDD and calling Card usage will be included to attain the \$ threshold but only the Domestic DDD usage will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will it be eligible to receive the volume discount.

Discount rates and thresholds are set forth below. The volume discount will be applied to the customer's account following completion of calendar month.

BUSINESS TOUCH VOLUME DISC	OUNT CHART
\$0.00-\$24.99	25%
\$25.00 -\$99.99	30%
\$100.00 -\$199.99	35%
\$200.00 +	40%
DISCOUNT CALCULATED RETROACTIVELY	

\*\* Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

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