Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018

Leaf: 299 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

7.4 Service Descriptions, (Cont'd.)**

7.4.5 "1 Rate"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven (7) days a week. Calls are rated on basis of call origination determined by the subscribers home state. Rates are set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

7.4.6 "Simply Better"

Customers may place calls 24 hours a day, seven days a week within the state of New York. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am -7 pm, Monday through Friday. Calls placed during the hours of 7 pm -7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. Rates are set forth in the Rates Section of this tariff. There is no monthly charge or sign-up fee associated with this product.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.