

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 296
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

7.4 Service Descriptions**

7.4.1 First Touch - Touch 1 Basic Service - 1+ Access (Where Available)

This is a toll service that enables the subscriber to call station of any domestic phone system within New York. Partial minutes are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of the week. Service is accessed by designating Touch 1 Communications, Inc. as the long distance carrier, and Dialing 1+ the called number. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

- A. First Touch Plus is a variation of Touch 1's First Touch plan. This program offers customers an additional 15% off intrastate and interlata rates for all 1+ direct dialed calls that terminate within the state of New York. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees or monthly charges associated with this product.

7.4.2 Simply the Best

A variation of "First Touch," "Simply the Best" offers the customer a flat rate per minute for calls placed during the hours of 8 am to 5 pm Monday through Friday. Calls placed during all other rate periods are billed at a further reduced flat rate. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022