Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 286 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.6 Trinsic Complete for Business, (Cont'd) **

The Customer's phone line may not be classified as a "residential", "public" or "semi-public" line and may not be in housing associated with educational institutions. Service provided under Trinsic Complete for Business bundled services does not include usage from multi-party conference calls, pay for use services including calls to 900, 976, 555, 700 NPAs, calls to Directory Assistance, Travel Card service, Toll Free service or operator service. The Customer may not use this service for connection to the internet or other data service, mass broadcast of facsimile transmissions, Call Forwarding for toll use, international call-back offerings using uncompleted call signaling to any country, when that country has prohibited such an offering by statute or regulatory decision, or for any other use that does not involve a person-to-person conversation or voice message. Trinsic will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month. Unlimited Local and Toll Usage applies per telephone line.

The following bundled services are for use by business Customers. If it is determined that usage is not consistent with business voice applications, the Customer's service may be assessed a \$100.00 monthly recurring data charge or Trinsic may terminate the Customer's service.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.