

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 261
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.1 Network Exchange Bundled Service, (Cont'd.)

G. Trinsic Options, (Cont'd.)

1. Trinsic Options includes the following:

- a. Local exchange line and unlimited local calling
- b. Personal Voice Assistant (PVA) **
- c. Calling Features
- d. Toll calling billed in 1 minute increments

	<u>Minimum</u>	<u>Maximum</u>
Rate per minute	\$0.01	\$2.00

- e. Customers may select from the following features for an additional charge for each feature per month: Call Waiting, Caller ID, Three Way Calling, Speed Calling, Call Forwarding, VIP Alert and Call Blocking.

	<u>Minimum</u>	<u>Maximum</u>
Standard calling features, each per month	\$0.01	\$15.00

Feature Package is available and includes Call Waiting, Caller ID, Three Way Calling, Speed Calling, and Call Forwarding.

	<u>Minimum</u>	<u>Maximum</u>
Feature Package	\$0.01	\$30.00

Voicemail is available at an additional monthly charge. **

* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022