

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 265
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.1 Network Exchange Bundled Service, (Cont'd.)

I. Trinsic Alternative, (Cont'd.)

1. Trinsic Alternative includes the following:

- a. Local exchange line and unlimited local calling
- b. Long Distance Service

A Long Distance Call Pack must be selected with the Primary Line and is optional for Additional Lines. Call Packs provide a specified number of direct dial outbound toll and long distance minutes of use for a flat monthly rate. Calling Card, Toll Free and Operator Assisted usage are not included in Call Pack usage. Additional lines do not share minutes with the Primary Line or with each other. Minutes used in excess of the amount available in the Call Pack selected are billed in one (1) minute increments. Unused minutes expire monthly and do not carry over to the following month.

	<u>Minimum</u>	<u>Maximum</u>
Overage Rate, per minute:	\$0.03	\$0.15

c. Custom Calling Features Package

The Custom Calling Features Package is included at no charge for lines ordered with a Long Distance Call Pack. Features included are: Caller ID Name and Number, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable.

d. Personal Voice Assistant (PVA)

PVA allows the Subscriber access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails.¹

¹ PVA and Voicemail are enhanced services not regulated by the Commission.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022