

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.1 Network Exchange Bundled Service, (Cont'd.)

F. Trinsic Basic Service with PVA *

Trinsic Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

	<u>Minimum</u>	<u>Maximum</u>
Primary Line, per month		
UNE Zone 1:	\$10.00	\$40.00
UNE Zone 2:	\$10.00	\$40.00
UNE Zone 3:	\$10.00	\$40.00
Secondary Line, per month		
UNE Zone 1:	\$10.00	\$40.00
UNE Zone 2:	\$10.00	\$40.00
UNE Zone 3:	\$10.00	\$40.00
New Service Connection Fee, one-time charge, per line [#]		
Per Primary Line:	\$30.00	\$300.00
Per Secondary Line:	\$25.00	\$110.00

1. Basic Service includes the following:

- a. Local line and unlimited local calling
- b. Call Waiting

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

* This service is grandfathered, effective June 26, 2005, and available to existing Customers only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022