

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 149  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.2 Basic Services and Rates, (Cont'd.)\*\*

##### 5.2.7 On-Net Business Services, (Cont'd.)

###### A. Trinsic Advanced One Business Services, (Cont'd.)

###### 3. Feature Packages

Supplemental Feature Packages may be purchased for an additional Monthly Recurring Charge.

- a. Trinsic Centrex Package  
Includes: Call Hold, Call Park and Retrieve, Call Transfer, Directed Call Pickup (with and without barge-in), Distinctive Alert/Call Waiting Indication, Extension Dialing.

###### 4. A La Carte Additional Features may be purchased separately on a per line basis.

Busy Redial (Unlimited usage)  
Call Return (unlimited usage)  
Speed Call 30  
Group Speed Call 30  
Call Trace  
Anonymous Call Rejection  
Call Block  
Do Not Disturb  
Remote Activation of Call Forwarding  
Call Transfer  
Distinctive Ringing  
VIP Alert/Call Waiting  
Selective Call Acceptance  
Selective Call Forwarding  
Remote Call Forwarding

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022