

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 133
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.3 Prepaid Local Exchange Service

Prepaid Local Exchange Service is provided to Customers for inbound and outbound calling within a local exchange calling area. Service is offered on a prepaid basis only. All charges must be paid prior to activation. Monthly charges must be paid by the renewal payment due date in order for service to continue uninterrupted. Service is provided on a month-to-month basis and expires at the end of each month. For the purposes of this service, a month is considered to have thirty (30) days. The minimum period for service is thirty (30) days. There are no refunds for partial month service.

This service allows Customers unlimited calling each month within the local exchange calling area. All access lines are toll restricted. In addition, lines are blocked from originating all information service calls including, 700, 900, 950, and 976 numbers, 10XXX/101XXX and all 0-, 0+ and 00++ operator assisted calling. Call completion for Directory Assistance (411) is blocked.

Prepaid Local Exchange Service includes the following features at no additional charge: Caller ID, Call Forwarding, Call Waiting, Speed Calling and Three Way Calling. Customers utilizing Call Forwarding and Three Way Calling will not be able to dial long distance numbers as all lines are toll restricted.

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage. A monthly Customer Notice will be sent advising Customers that the next month's payment for Prepaid Local Exchange Service is due. This notice will be sent at least ten (10) days prior to the end of the current month and will include the renewal payment due date. If payment is not received by the renewal payment due date, Customers will be charged the Activation Fee in addition to the Monthly Usage Charge.

Monthly Service Fee includes all taxes and surcharges.

	<u>Min</u>	<u>Max</u>
Activation fee:	\$15.00	\$90.00
Monthly Usage Charge:	\$40.00	\$140.00

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022