

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 135  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.2 Basic Services and Rates, (Cont'd.)\*\*

##### 5.2.4 TrinsicLink Service, (Cont'd.)

###### A. Service Features, (Cont'd.)

###### 3. Calling Features

Primary Line includes Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable at no additional monthly charge.

Additional lines may purchase calling features as a package for a monthly recurring charge. The feature package will include Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable.

4. Toll Free Service is available for a monthly recurring charge plus usage and is not included in the unlimited local or toll calling portion of this service.

###### 5. Remote Call Forwarding

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Cancelled by supplement No. 1 effective 10/20/2022