

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 144  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.2 Basic Services and Rates, (Cont'd.)\*\*

##### 5.2.7 On-Net Business Services

###### A. Trinsic Advanced One Business Services

Trinsic Advanced One Business Services are enhanced voice and data communications services provided via Trinsic's Voice Over IP ("VoIP") network and carried over Trinsic's high-speed Internet access network, also known as broadband Internet service. Service is designed for business customers with five (5) or more outbound lines. This VoIP service is separate and distinct from other tariffed Trinsic Network Bundled Service offerings, long distance offers or local exchange service offerings by virtue of the technology utilized to deliver service to the Customer. Service is available on a term contract basis only. Customers who terminate service prior to the end of the contract term are required to pay a termination liability fee based upon the timeframe remaining and the contract term selected. Customers who cancel service orders will be charged cancellation fees based upon whether circuits have been installed or not prior to the cancellation request.

Service is limited to where facilities and equipment exist.

PBX, PBX-like equipment, auto-dialers, dial-up on-line service, broadcast fax transmissions, call center applications and data usage traffic are prohibited on Trinsic Advanced One Unlimited Edition and Trinsic Advanced One Standard Edition. The Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan if it is determined that such usage occurs.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Cancelled by supplement No. 1 effective 10/20/2022