

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 145
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.7 On-Net Business Services, (Cont'd.)

A. Trinsic Advanced One Business Services, (Cont'd.)

1. Regulations

- a. All service is provided under a term agreement. Customers may choose a 1, 2 or 3 year term. The service period will automatically renew for a new term of the same length as originally chosen unless either the company or the Customer provides notice in writing at least sixty (60) days in advance of the new term period of its intent not to renew the term for this service.
- b. Early Termination Penalty: If the customer terminates service prior to the end of the initial term or subsequent term, the Customer will be responsible for a early termination penalty. The penalty is based on a percentage of the amount of the remaining term as follows.

<u>Month</u> <u>Disconnected</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>
month 1 to 6	75% of MRC x number of months left	60% of MRC x number of months left	50% of MRC x number of months left
Month 7 to 12	50% of MRC x number of months left	40% of MRC x number of months left	30% of MRC x number of months left
Month 13 to 24		25% of MRC x number of months left	25% of MRC x number of months left
Month 25 to 36			20% of MRC x number of months left

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022