

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
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Revision: 0
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LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.2 Network Exchange Bundled Service

A. General

Trinsic offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features. Voice mail and optional Internet access¹ may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company. Customers may choose to handle payment through a commercial credit card arrangement.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

1. Primary Line

The initial residential local exchange access line per account.

2. Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

¹ Voice mail and Internet access are not regulated by the Commission.