

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 205
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.3 Miscellaneous Services and Rates, (Cont'd.)**

5.3.10 Intercept Referral Service

A. General

Intercept Referral Service provides for a recorded message informing a caller of the change of telephone number of the called party. The message may provide the name and/or address in addition to the new telephone number. No other information is permitted. The announcement may be recorded by the Company or by the subscriber as the subscriber chooses. The subscriber will be provided normal intercept service after completion of the contracted period, as facilities permit, in accordance with established procedures.

B. Regulations

1. Intercept Referral Service is available to individual line residence and business subscribers, where facilities are available and conditions permit.
2. Subscribers must subscribe to Intercept Referral Service at the time they negotiate with the company to disconnect or relocate their service. Monthly charges for the service will be billed under the intercepted telephone number.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.