

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 193  
Revision: 0  
Superseding Revision:

---

## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.3 Miscellaneous Services and Rates, (Cont'd.)\*\*

##### 5.3.7 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

The operator verifies that the line is busy with a call in progress, or

The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

#### A. Rates

	<u>Minimum</u>	<u>Maximum</u>
Busy Verification Charge, each request	\$ 0.50	\$3.00
Emergency Interrupt Charge, each request	\$ 0.50	\$5.00

\*\* Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

---

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022