

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 195
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.3 Miscellaneous Services and Rates, (Cont'd.)**

5.3.8 Directory Listing Service, (Cont'd.)

C. Types of Listings

1. Standard Listings

A standard listing is the type of listing which includes a name, designation, address and telephone number to appear in the Directory Assistance records and the alphabetical directory that covers the area where the telephone service is provided.

2. Indented Listings

An indented listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address and telephone number. A caption consists of a name and may include a designation but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address.

3. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing such as the following:

If no answer call (telephone number)

Night calls (telephone number)

Night calls after B P.M. (telephone number)

Nights, Sundays and holidays (telephone number)

5 P.M. to 9 A.M. weekdays noon Saturday until 9 A.M. (Monday and holidays (telephone number)

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022