

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 190
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.3 Miscellaneous Services and Rates, (Cont'd.)**

5.3.5 Directory Assistance Services, (Cont'd.)

E. Rates

1. Basic Directory Assistance

Residential	<u>Minimum</u>	<u>Maximum</u>
Local, Per Call	\$0.20	\$0.70
Toll, Per Call	\$0.45	\$1.50
Business	<u>Minimum</u>	<u>Maximum</u>
Local, Per Call	\$0.20	\$1.50
Toll, Per Call	\$0.45	\$1.50

2. Directory Assistance Call Completion

Residential	<u>Minimum</u>	<u>Maximum</u>
Per completed call	\$0.15	\$0.55
Business	<u>Minimum</u>	<u>Maximum</u>
Per completed call	\$0.15	\$0.95

3. National Directory Assistance

Residential	<u>Minimum</u>	<u>Maximum</u>
Per direct dialed call	\$0.45	\$1.50
Business	<u>Minimum</u>	<u>Maximum</u>
Per direct dialed call	\$0.45	\$2.00

4. PVA Directory Assistance

Residential	<u>Minimum</u>	<u>Maximum</u>
Per direct dialed call	\$0.10	\$1.50
Business	<u>Minimum</u>	<u>Maximum</u>
Per direct dialed call	\$0.10	\$1.50

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022