

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.8 On-Net Residential Services, (Cont'd.)

A. Trinsic Residential Suite Services, (Cont'd.)

2. Bundled Services (Voice Services plus DSL)

Customers may opt for a combination of Trinsic Select or Trinsic Complete voice services bundled with a DSL offering.

Customers who wish to terminate DSL service within sixty (60) days from account activation will be charged an Early Disconnection Fee of \$99.99. If the DSL modem is not returned, an additional fee of \$99.99 will apply.

Customers who agree to a 12 month term for DSL will receive a DSL Modem at no additional charge.

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.