

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.8 On-Net Residential Services, (Cont'd.)

A. Trinsic Residential Suite Services, (Cont'd.)

1. Basic Services, (Cont'd.)

Standard Calling Feature Pack: The following calling features are included with each Trinsic Voice Only Service: Caller ID, Call Waiting, Call Forwarding Variable, Speed Calling 8.

A La Carte Calling Features: Additional Calling Features are available for a monthly recurring charge per features: Call Blocking, Call Trace, Caller ID Deluxe, Distinctive Ring, and VIP Alert.

Toll Calling Packs: Calling Packs are available for a monthly charge to Trinsic Select Customers who want to pre-purchase toll calling based on number of minutes. Calling Packs are available in 200, 500 and 1000 minute quantities.

Trinsic Center¹: A package of enhanced features such as Voice Dialing, Voice mail, Personal Address Book, Find Me, Notify Me, TeleMail and Conference Calling. Trinsic Center is available at no charge on the initial Trinsic complete line and then a monthly recurring charge for each additional line. Trinsic Center is billed a monthly recurring charge for each Trinsic Select line.

¹ Trinsic Center consists of enhanced services not regulated by the Commission.

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.