

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 157  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.2 Basic Services and Rates, (Cont'd.)\*\*

##### 5.2.7 On-Net Business Services, (Cont'd.)

#### B. Trinsic Select One Unlimited Edition, (Cont'd.)

##### 1. Regulations

- a. All service is provided under a term agreement. Customers may choose a 1, 2 or 3 year term. The service period will automatically renew for a new term of the same length as originally chosen unless either the company or the Customer provides notice in writing at least sixty (60) days in advance of the new term period of its intent not to renew the term for this service.
- b. Early Termination Penalty: If the customer terminates service prior to the end of the initial term or subsequent term, the Customer will be responsible for a early termination penalty. The penalty is based on a percentage of the amount of the remaining term. Please see Section 5.2.8.A.1.b of this Tariff for details.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022