

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.2 Basic Services and Rates, (Cont'd.)**

5.2.8 On-Net Residential Services

On-Net Residential Services provide a bundle of regulated and enhanced services over Trinsic's network. Service is limited to where facilities and equipment exist.

A. Trinsic Residential Suite Services

Trinsic Residential Suite Services provide enhanced voice and data communications service provided via Trinsic's switch-based network. Travel Card Service is available with these services for access away from home. In addition to the services listed below, Trinsic provides an enhanced features service pack (Trinsic Center) free on each account which includes speech enabled dialing, address books, voice mail, find me, notify me, etc. Additional enhanced features service packs are available for a flat rate per month.

Customers who purchase Trinsic voice only services (Complete and Select) will have the option of electronic billing and will receive a \$1.00 monthly discount on each bill. Customers who purchase a Trinsic voice service with a DSL service (Bundled Service) will only receive electronic billing.

The suite of services allows residential Customers to select the service best suited to their individual needs. Customers may subscribe to up to two (2) telephone lines per single service address. Lines can be mixed in any manner between Trinsic Complete and Trinsic Select.

1. Basic Services

- a. Trinsic Complete: A voice only service which provides unlimited local calling and toll calling, standard calling feature pack and Trinsic Center for a flat monthly rate.
- b. Trinsic Select: A voice only service which provides unlimited local calling, toll calling at a per minute rate, standard calling feature pack for an additional \$3.00 per month and Trinsic Center at \$3.00 per month.

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022