

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 169  
Revision: 0  
Superseding Revision:

## LOCAL EXCHANGE SERVICES

### SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

#### 5.2 Basic Services and Rates, (Cont'd.)\*\*

##### 5.2.8 On-Net Residential Services, (Cont'd.)

##### C. Trinsic Value with PVA

Trinsic Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

	<u>Minimum</u>	<u>Maximum</u>
Primary Line, per month		
UNE Zone 1:	\$15.00	\$60.00
UNE Zone 2:	\$15.00	\$60.00
UNE Zone 3:	\$15.00	\$60.00
Secondary Line, per month		
UNE Zone 1:	\$10.00	\$50.00
UNE Zone 2:	\$10.00	\$50.00
UNE Zone 3:	\$10.00	\$50.00
New Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$75.00	\$300.00
Per Secondary Line:	\$25.00	\$125.00

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022