Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 166 Revision: 0 Superseding Revision:

#### LOCAL EXCHANGE SERVICES

## **SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)**

### 5.2 Basic Services and Rates, (Cont'd.)\*\*

# 5.2.8 On-Net Residential Services, (Cont'd.)

#### B. Trinsic Unlimited

Package Price for Trinsic Unlimited

	<u>Minimum</u>	<u>Maximum</u>
Primary Line, per month		
UNE Zone 1:	\$25.00	\$100.00
UNE Zone 2:	\$25.00	\$100.00
UNE Zone 3:	\$25.00	\$100.00
Secondary Line, per month		
UNE Zone 1:	\$10.00	\$60.00
UNE Zone 2:	\$10.00	\$60.00
UNE Zone 3:	\$10.00	\$60.00
Service Connection Fee, one time charge per line #		
Primary Line	\$75.00	\$300.00
Secondary Line	\$55.00	\$125.00

This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records online via the myzline.com web site.

<sup>\*</sup> Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

<sup>\*\*</sup>Effective May 28, 2015, this service is grandfathered and available to existing Customers only.