

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
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INTEREXCHANGE SERVICES

SECTION 3 - DESCRIPTION OF SERVICES FOR VARTEC TELECOM (Cont'd.)

3.24 Insure One Plus Gold Service

VT's Insure One Plus Gold Service is a flat-rated service intended for residential Customers for calling within the State of New York. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access VT's Insure One Plus Gold Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. In order to receive Insure One Plus Gold Service rates, however, the Customer must be entered into the billing database of VT's billing agent, American Farm Bureau, Inc., for Insure One Plus Gold Service prior to utilizing the service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the State of New York. Rates and charges for VT's Insure One Plus Gold Service are set forth in Section 4.24 following. Calls are rated based on time of day and call duration.

3.25 Conference Calling Service

Conference Calling Service allows a VT Customer to hold conversations and/or meetings with two

(2) to twenty-three (23) other involved parties within New York. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an 800-number predetermined by VT, receiving a prompting tone, then entering an authorization code also predetermined by VT, from any non-rotary dialed telephone within New York. Once the authorization code is entered, the calling party is connected to the conference call. The Customer must schedule the conference call at least twenty-four (24) hours in advance with VT. In order to receive the Conference Calling Service and associated rates, the Customer must be entered into the VT billing database prior to utilizing the service. Rates and charges for the Conference Calling Service are set forth in section 4.25 following. Calls are rated based on time of day and call duration of each and every involved party that participates in the conference call.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022