

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 50
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 3 - DESCRIPTION OF SERVICES FOR VARTEC TELECOM (Cont'd.)

3.11 Prepaid Calling Card Service (Cont'd.)

The Customer is granted no rights whatsoever in the trade names or insignia (Marks) of VT Prepaid Calling Card Service, its corporate parent or corporate affiliates (Mark Holders) and the Customer is granted no right to modify the physical appearance of the VT Prepaid Calling Card. Customers who desire to produce their own version of a card utilizing VT Prepaid Calling Card Services shall be provided only with an VT Prepaid Calling Card authorization code.

The following types of calls may not be completed using VT's Prepaid Calling Card Service:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Directory Assistance
- Any other operator assisted calls

Service is available twenty-four hours a day, seven days a week. The number of available VT Prepaid Calling Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

VT will provide a credit equal to one minute of applicable service for VT Prepaid Calling Card Service calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to VT, due to a failure of power, equipment, or systems not provided by VT. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the VT Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, etc.), and the approximate time the call was placed.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022