

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 18
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.6 Establishment and Re-establishment of Credit

2.6.3 Limitation on Re-establishment

Customers not re-established within five (5) days from date of suspension will be treated as new Customers and appropriate Non-Recurring Charges and Customer Deposits will apply.

2.7 Customer Deposits

Applicants or Customers whose financial condition is not acceptable to VT, or is not a matter of general knowledge, may be required at any time to make a deposit in an amount not to exceed the estimated charges for two (2) month's tariffed services for a specified Customer. Where established by law, interest will be applied to any deposit made at the legal rate for the period in which the deposit is held. Such deposits and interest due, if any, will be refunded or credited to the Customer at any time after twelve (12) months of prompt payments upon request of the Customer. Upon termination of service, the deposit and interest due, if any, will be credited to the final bill and any credit balance will promptly be returned to the Customer.

2.8 Notices

2.8.1 Notice to the Customer

Notice from Carrier to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record.

In emergencies, where delay may result in impaired service or in hazards to the Customer, Public, or Carrier's facilities, Carrier may resort to verbal notices given by telephone, radio telephone, personal contact, or other means of communication.

2.8.2 Notices from the Customer

Notices from a Customer to Carrier may be given verbally by the Customer or the Customer's authorized Agent at Carrier's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022