

Matrix Telecom, LLC  
d/b/a Impact Telecom  
P.S.C No. 2 – Telephone  
Effective: November 5, 2018

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Leaf: 27  
Revision: 0  
Superseding Revision:

## COMPETITIVE ACCESS PROVIDER SERVICES

### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.3 Obligations of the Customer, (Cont'd.)

##### 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022