

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 2 – Telephone
Effective: November 5, 2018

Leaf: 11
Revision: 0
Superseding Revision:

COMPETITIVE ACCESS PROVIDER SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

VOIP-PSTN Traffic: VoIP-PSTN Traffic is the traffic exchanged between the Company and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format. Traffic originates and/or terminates in IP format if it originates from and/or terminates to an end user customer of a service that requires Internet protocol compatible customer premises equipment.

VOIP PROVIDER PARTNER: any VoIP Provider that uses the Company's services to exchange traffic with the PSTN.

VoIP Service: Transmission of communication by aid of wire, cable, radio, or other like connection using Voice Over Internet Protocol that is originated or terminated in Internet Protocol (IP) format. VoIP Services are those services that require the use of IP compatible customer premises equipment.

Wireless Provider: Any carrier authorized to operate as a provider of cellular, personal communications, paging or any other form of wireless transmission.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022