

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 2 – Telephone
Effective: November 5, 2018

Leaf: 12
Revision: 0
Superseding Revision:

COMPETITIVE ACCESS PROVIDER SERVICES

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Matrix Telecom, LLC d/b/a Impact Telecom

2.1.1 Scope

Matrix's services offered pursuant to this Rate Sheet are furnished for Switched Access Service. Matrix may offer these services over its own or resold facilities.

Matrix installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Rate Sheet. Matrix may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Matrix network. The Customer shall be responsible for all charges due for such service agreement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this rate sheet is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.
- C. The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022