

Matrix Telecom, LLC  
dba VarTec Telecom  
P.S.C. No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 21  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 2 - RULES AND REGULATIONS (Cont'd.)

#### 2.1 Undertaking of the Company (Cont'd.)

##### 2.1.6 Liability (Continued)

VT makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.

VT shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with VT services.

When a Customer's telephone number is listed incorrectly in the telephone directory due to negligence by the Company, VT shall intercept all calls to said telephone number until a new directory is distributed or a correction sheet is mailed to each Customer.

In conjunction with a non-published telephone number, VT will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. VT will try to prevent the disclosure of the number of such telephone but will not be liable should such number be divulged.

When a Customer with a non-published telephone number places a call to the Emergency 911 Service, VT will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described herein.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022