Status: CANCELLED Received: 10/03/2018 Effective Date: 11/05/2018

Matrix Telecom, LLCLeaf: 42dba VarTec TelecomRevision: 0P.S.C. No. 1 – TelephoneSuperseding Revision:

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LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.15 Cancellation, Discontinuance and Changes (Continued)

2.15.3 Discontinuance of Service (Continued)

VT may, without incurring any liability, discontinue or suspend service without notice or refuse service if: (a) the Customer provides false information to VT regarding the Customer's identity, address, credit-worthiness, its past or current use of communications services, or its planned use of VT's service(s); (b) the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service or (c) the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by using or attempting to use any fraudulent means or devices.

VT may, without incurring any liability, discontinue or suspend service within eight (8) days written notice, or refuse service if (a) the Customer refuses to furnish information to VT regarding the Customer's credit-worthiness, his/her past or current use of communications services or his/her planned use of service(s); (b) any material portion of the facilities used by VT to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; (c) any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable federal, state or local law or regulation or (d) the Customer uses service without payment for the service or the Customer fails to pay any amounts owing to VT for services to which the Customer subscribes or had subscribed or used.