Matrix Telecom, LLC dba VarTec Telecom P.S.C. No. 1 – Telephone Effective: November 5, 2018 Leaf: 30 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.2 Payment for Service and Service Dispute Resolution (Continued)

2.2.4 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge in the amount of \$20.00 will be made by Company for each such item returned unpaid by a bank to Company for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to Company shall not constitute a waiver by Company of its right to payment by legal tender.

Issued By: Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039 Cancelled by supplement No. 1 effective 10/20/2022