

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 31
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.3 Customer Obligations and Liability

The Customer is responsible for the payment of bills associated with the use of VT's service. Whether or not authorized by the Customer, this includes payment for calls and services: (1) originated at the Customer's number(s), (2) accepted at the Customer's number(s) (e.g., collect calls) and/or (3) incurred at the specific request of the Customer.

The Customer is responsible for making VT facilities and equipment available periodically for maintenance purposes at a time agreeable to both VT and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

The Customer is responsible for reimbursing VT for damages to, or loss of, VT's facilities or equipment caused by the acts or omissions of the Customer, the non-compliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of VT. VT may, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage, and the Customer shall be subrogated to VT's right of recovery of damages to the extent of such payment.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022