

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 37
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.11 Advance Payments

VT may require a Customer or applicant to make an advance payment as a condition of continued or new service. VT reserves the right to require from an applicant advance payments of recurring and non-recurring charges, estimated usage charges and other charges and guarantees in such amount as may be deemed necessary by VT for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

2.12 Notices

2.12.1 Notices to the Customer

Notice from Company to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record. Notices and other communications of either party, and all bills mailed by VT, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

In emergencies, where delay may result in impaired service or in hazards to the Customer, the public, or Company's facilities, Company may resort to verbal notices given by telephone, radiotelephone, personal contact, or other means of communication.

VT or the Customer shall advise the other party of any changes to the address designated for notices, billing or other communications.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022