Matrix Telecom, LLC dba VarTec Telecom P.S.C. No. 1 – Telephone Effective: November 5, 2018 Leaf: 38 Revision: 0 Superseding Revision:

## LOCAL EXCHANGE SERVICES

## SECTION 2 - RULES AND REGULATIONS (Cont'd.)

## 2.12 Notices (Continued)

2.12.2 Notices from the Customer

Notices from a Customer to Company may be given verbally by the Customer or the Customer's authorized Agent at Company's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

## 2.13 Fraud

VT shall have the right to refuse or discontinue service if the acts of the Customer, including furnishing false credit information or the conditions upon their premises, are such as to indicate intention to defraud the Company.