Matrix Telecom, LLC d/b/a Impact Telecom P.S.C No. 1- Telephone Effective: November 5, 2018 Leaf: 49 Revision: 0 Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.1 Miscellaneous and Special Services, (Cont'd.)

3.1.1 Resold Enhanced Business Service, (Cont'd.)

K. Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect to a customer PBX system or other similar equipment. Standard trunk configurations include Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides customers with unrestricted local calling and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Installation charges also apply. Depending on facilities, optional features noted elsewhere in this tariff may or may not be available.

1.	PBX Usage Rated Trunks PBX Trunk 1st Trunk PBX Trunk Add'l	Min <u>Monthly Recurring</u> \$0.00 \$0.00 Min	Max <u>Monthly Recurring</u> \$79.00 \$79.00 Max
		<u>Nonrecurring</u>	<u>Nonrecurring</u>
	Installation 1st Trunk	\$0.00	\$200.00
	Installation Add'l Trunk	\$0.00	\$140.00
	Min	Max	
2.	Change in Type of Service	Monthly Recurring	Monthly Recurring
	Charge		
	Per 1st Trunk	\$0.00	\$58.00
	Per Add'l Trunk	\$0.00	\$58.00
3.	Service Restoral Charge		
	Per Trunk	\$0.00	\$198.00
4.	Trunk Service Conversion		
	Charge		
	Per Trunk	\$0.00	\$38.00

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039 Cancelled by supplement No. 1 effective 10/20/2022