

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: November 5, 2018

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TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.25 Emergency/ Crisis/ Disaster Restoration and Provisioning – Telecommunications Service Priority, (Cont'd.)

2.25.5 Responsibilities of the Company

The Company will perform the following:

- A.** Provide TSP service only after receipt of a TSP authorization code.
- B.** Revoke TSP services at the direction of the end-user or OPT.
- C.** Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D.** Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E.** Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F.** Confirm completion of TSP service order activity to the OPT.
- G.** Participate in reconciliation of TSP information at the request of the OPT.
- H.** Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I.** Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J.** Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K.** Disclose content of the NS/EP TSP database only as may be required by law.
- L.** Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022