

Matrix Telecom, LLC  
d/b/a Impact Telecom  
P.S.C No. 1- Telephone  
Effective: November 5, 2018

Leaf: 35  
Revision: 0  
Superseding Revision:

## TELECOMMUNICATIONS SERVICES

### SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

#### 3.1 Miscellaneous and Special Services, (Cont'd.)

##### 3.1.1 Resold Enhanced Business Service, (Cont'd.)

##### D. Customized Communications Packages, (Cont'd.)

###### Additional Optional Features

	Option 1		Option 2	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Call Forwarding	\$0.00	\$15.00	\$0.00	\$15.00
Call Forwarding-Don't Answer	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Busy	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Busy/Don't Answer	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Remote	\$0.00	\$15.00	\$0.00	\$15.00
3-Way Calling	\$0.00	\$15.00	\$0.00	\$15.00
Speed Dialing	\$0.00	\$15.00	\$0.00	\$15.00
Expanded Speed Dialing	\$0.00	\$15.00	\$0.00	\$15.00
Call Waiting	\$0.00	\$15.00	\$0.00	\$15.00
Call ID	\$0.00	\$15.00	\$0.00	\$15.00
Inside Wire Maintenance	\$0.00	\$15.00	\$0.00	\$15.00
Any 2 Features	\$0.00	\$30.00	\$0.00	\$30.00
Any 3 Features	\$0.00	\$45.00	\$0.00	\$45.00

###### Per Activation Features

There are no connection charges associated with the following features:

	Maximum			
	Per Activation		Per Month	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Call Return	\$0.00	\$3.00	\$0.00	\$15.00
Automatic Redial	\$0.00	\$3.00	\$0.00	\$15.00
Call Trace *	\$0.00	\$3.00	N/A	N/A

- Charge applies for successful activation only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022