

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: November 5, 2018

Leaf: 23
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.22 Surcharges

The applicable Gross Revenue Surcharge rates and/or MTA tax (Temporary Metropolitan Transport Business Tax Surcharge) rates are shown on a statement (Schedule of Rates and Charges) which is attached to this tariff. Any changes to these rates will be filed on 15 days notice to customers and the Commission, and as directed by the Commission. Whenever the State levies a new tax on the Carrier's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Carrier will file revised surcharges as directed by the Commission.

2.23 Toll-Free Numbers

If a customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800/888/8XX service to another carrier (e.g., "porting of the toll-free number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.