

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: November 5, 2018

Leaf: 102
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

Impact Products – Bundled Service (Continued)

5.2.2 Impact Silver

Impact Silver bundled service is a local exchange service for business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate Matrix as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Matrix long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Impact Silver plan are set forth below.

- | | Verizon Service Area |
|-----------------|--|
| A. Monthly Rate | \$49.99 |
| B. | The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail. |

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Tariff and the Company's Interstate and International Product and Services Guide located at www.impacttelecom.com.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.impacttelecom.com.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by 1 Rev. Leaf No. 102 Effective 12/25/2020