Status: CANCELLED Received: 10/02/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Impact Telecom P.S.C No. 1- Telephone Effective: November 5, 2018 Leaf: 92 Revision: 0 Superseding Revision:

TELECOMMUNICATIONS SERVICES

Impact Products (Continued)

5.1.6 Operator Services (Continued)

A. Operator Services - Rates and Charges (Verizon Service Area)

1. Local, IntraLATA and InterLATA - Per Call Service Charges

| | Rate per call |
|--|---------------|
| Customer Dialed Calling/Credit Card Call | \$2.00 |
| Operator Dialed Calling/Credit Card Call | \$2.00 |
| Station-to-Station | \$2.00 |
| Person-to-Person | \$3.16 |
| 2. Usage Charges | |
| Operator Service Per Minute Rate | \$0.13 |