

Matrix Telecom, LLC  
d/b/a Americatel d/b/a Startec  
P.S.C No. 1-Telephone  
Effective: November 5, 2018

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Revision: 0  
Superseding Revision:

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## INTEREXCHANGE SERVICES

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.4 Service Offerings, (Cont'd.)

##### 3.4.3 LíneaPaís<sup>®</sup>, (Cont'd.)

###### D. Termination of Service

Americatel reserves the right, in its sole discretion, to terminate service to any Customer or to discontinue this Service for any reason including but not limited to the discontinuation or interruption of service by Americatel's underlying carrier or any other third party telecommunications service providers or for any other business reason or for any other reason stated in this Tariff or in the Terms and Conditions set forth on the Company's website [www.impacttelecom.com](http://www.impacttelecom.com).

Each call has a 3 hour time limit. A monthly calling limit of 5,000 minutes may apply in each calendar month of service. Americatel reserves the right to suspend the service in any calendar month in which the monthly calling limit of 5,000 minutes is reached. The service thus suspended will be re-activated automatically in the following calendar month of service as long as Customer is in compliance with the other terms of the service.

LíneaPaís<sup>®</sup> are limited to personal use. Commercial use is prohibited nor can the Service be used for any use that does not involve a person-to-person conversation or voice messages. For example, the Service may not be used in connect with a business or for on-line services, Internet access services, commercial facsimile services, auto-dialing, resale, telemarketing, multi-party conference calls, 900 number services, chat lines, adult content lines, directory assistance, calling card services, operator services or other non-residential use. Americatel must be able to verify that Customer meets these eligibility requirements.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 03/05/2023