

Matrix Telecom, LLC
d/b/a Americatel d/b/a Startec
P.S.C No. 1-Telephone
Effective: November 5, 2018

Leaf: 63
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 4 - MISCELLANEOUS CHARGES

4.1 Directory Assistance

A Directory Assistance Charge applies to all calls made from points within the State to Intrastate Directory Assistance. This charge applies whether or not the Directory Assistance bureau furnishes the requested telephone number (e.g. where the requested telephone number is unlisted, non-published, or no record can be found).

	Minimum	Maximum
Per Directory Assistance Call:	\$0.50	\$2.00

4.2 Carrier Cost Recovery Fee

The Company will assess a Carrier Cost Recovery Fee. The fee is 11.9% and is assessed on your intrastate long distance charges for all Startec products under Section 3.5. This fee helps the Company recover costs associated with providing intrastate, including connection charges, billing expenses, and the expenses of regulatory proceedings and compliance. This fee applies for each month in which you have any Startec intrastate charges on your bill. This fee is not a tax or charge required by the government.

Issued By:

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Cancelled by supplement No. 1 effective 03/05/2023