

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 86
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.22 Protech Access One Service

Protech Access One Service is an outbound and inbound service for business customers only. Customers must meet the Company's credit approval guidelines to be eligible for service. Protech Access One Service rates apply to direct dial, calling card and toll-free (800/888) service. All inbound calls are made through a designated toll-free number and the Protech Access One Service customer is billed rather than the call originator. All Protech Access One Service calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.22.1 Access Method and Usage Rates:

- (A) Direct Dial Access: Protech Access One Service customers will be charged Min/\$0.10 Max/\$1.00 per minute for all direct dial intrastate calls.
- (B) Travel Card Access: Protech Access One Service customers will be charged the following per minute rates based on a customer selected term commitment:
 - 1. Month to Month Option: Customers will be charged Min/\$0.00 Max/\$0.00 per minute for all intrastate travel card calls. A Min/\$0.00 Max/\$0.00 per call surcharge will apply.
 - 2. Term Commitment Option: Customers selecting a term commitment option of twelve (12), eighteen (18), sixteen (16) or twenty-four (24) months will be charged Min/\$0.10 Max/\$1.00 per minute for all intrastate travel card calls. A Min/\$0.10 Max/\$1.00 per call surcharge will apply.
- (C) Toll-Free (800/888) Access: Protech Access One Service customers utilizing toll free services will be charged Min/\$0.10 Max/\$1.00 per minute for all terminating calls. The Protech Access One Service customer will be charged for the calls rather than the call originator.